**1. Admin Dashboard**

This is the control center for managing the platform. The admin dashboard should include:

**1.1 Overview Section**

* **Key Metrics**:
  + Total users (travelers and partners).
  + Total bookings (daily, weekly, monthly stats).
  + Total bookings revenue.
  + Total revenue generated (commission earnings).
  + Active listings by category (Hotels, Tours, Treks, Rentals).
  + Pending listing approval requests from partners.

**1.2 Partner Management**

* **Approve/Reject Applications**:
  + View pending requests for new partner signups.
  + Review provided details and decide approval status.
* **Monitor Listings**:
  + Review all partner listings and flag or remove inappropriate content.
  + Edit descriptions or photos if necessary.

**1.3 User Management**

* **Traveler Management**:
  + View registered users.
  + Manage complaints or queries.
* **Partner Management**:
  + Send reminders for updates or compliance.
  + Deactivate inactive partners or listings.

**1.4 Financial Management**

* **Monitor Payouts**:
  + View and approve partner payouts.
  + Set payout schedules.
* **Reports**:
  + Generate financial reports (daily, weekly, monthly).
  + Export transaction history in CSV or PDF format.

**1.5 Content Management**

* **Blog and Page Management**:
  + Add/Edit/Delete blog posts, guides, and landing pages.
* **Homepage Features**:
  + Highlight top listings, promotions, or seasonal offers.
* **Auto Image Optimization**:
  + Images uploaded by admin are auto-optimized to reduce loading time without compromising quality.

**1.6 Booking Management**

* View and manage all bookings made on the platform.
* Resolve disputes between travelers and partners.
* Send automated notifications for booking confirmations, updates, or cancellations.

**1.7 Feedback & Reviews**

* Monitor user reviews and ratings.
* Highlight top-reviewed operators.
* Remove fake or inappropriate reviews.

**2. Partner Dashboard**

The partner dashboard allows hotels, operators, and rental providers to manage their services efficiently.

**2.1 Overview Section**

* **Key Metrics**:
  + Monthly bookings and earnings.
  + Pending bookings (if applicable).
  + Upcoming payouts and balances.

**2.2 Listings Management**

* **Add/Edit/Delete Listings**:
  + Fields for all applicable information.
  + Availability calendar for all categories.
  + Pre-set departure dates for group tours.
* **Photo Upload with Auto Optimization**:
  + Automatically compress, adjust aspect ratio and resize images to optimize for web without quality loss.

**2.3 Booking Management**

* **View All Bookings**:
  + Check status: Confirmed, Pending, or Canceled.
  + Export booking history in PDF or CSV format.
* **Direct Communication**:
  + Chat option with travelers post-booking for coordination.

**2.4 Financial Overview**

* **Earnings**:
  + View total earnings and pending balances.
* **Payouts**:
  + Track payout status and schedule.
  + Export payout history in PDF or CSV format.

**2.5 Reviews and Ratings**

* **View Customer Feedback**:
  + Access all reviews and ratings on their listings.
  + Respond to reviews directly via dashboard.

**2.6 Analytics Section**

* **Performance Reports**:
  + View metrics like clicks, views, and conversions on listings.
  + Insights on seasonal trends and top-performing services.

**2.7 Profile Customization**

* **Branding Options**:
  + Upload logo and customize their profile.
  + Add a cover image, description, and contact details (Travelers can’t view)

**2.8 Support Options**

* **Help Center**:
  + FAQs, video tutorials, and guides for dashboard use.
* **Raise Tickets**:
  + Report technical issues or disputes to admin.

**3. Traveler/User Dashboard**

For travelers to manage their bookings and personal preferences.

**3.1 Bookings Overview**

* **Upcoming Bookings**:
  + View details like location, date, and operator contact info.
* **Past Bookings**:
  + Access history for reference or rebooking.
* **Cancel/Reschedule Bookings**:
  + Options to modify bookings within policy limits.

**3.2 Favorites and Wishlist**

* Save listings to revisit later.
* Create custom trip plans by adding multiple listings.

**3.3 Payment and Refunds**

* View payment history.
* Track refund requests (if applicable).

**3.4 Profile Management**

* Update personal information and preferences.

**3.5 Reviews and Feedback**

* Leave reviews for completed bookings.
* View responses from operators.